

## Datacom 50 years in the making

**1962**

### First minicomputer

Lincoln Laboratory builds the LINC PC, to the great interest of the scientific community. It is widely accepted as the first minicomputer.

**1963**

### Digital releases PDP-5

Digital (DEC) uses a stripped-down version of the basic LINC to produce the PDP-5, which was low-cost for the time at US\$27,000. While only 116 were produced, the PDP-5 inspired a number of better-known computers.

**1965**

### ICL 1900 series computers

ICL 1900 series is released. The 1902 mainframe computer ordered by Datacom is from International Computers and Tabulators, one of the few non-American competitors to IBM.

**1965**

### Datacom founded

Young accountant Paul Hargreaves founds Datacom in Christchurch, along with the late Dr Bernard Battersby. The company is then called Computer Bureau Limited. A group of clients put up £30,000 capital for the company and an order is placed for an ICL 1902 computer, which doesn't arrive in New Zealand for a year.



Paul Hargreaves, Datacom founder

**1968**

### Expansion into Wellington

The company becomes CBL and expands into Wellington. It forms around a group of local companies, which become shareholders.

**1969**

### Expansion into Hamilton

**1970**

### Expansion into Auckland

Hargreaves leaves his family's accounting firm to become a full-time executive for CBL. The company also expands into Auckland through the acquisition of Fletcher Computer Bureau.

**1971**

### Holding company established

A holding company is established – today known as Datacom Group – and takes up shares in the four separate companies in Christchurch, Wellington, Hamilton and Auckland. Hargreaves becomes executive director.



CCL Board: John Holdsworth, George Tuffin, Merrill Holdsworth, Denis Rowe

**1971**

### Commercial microprocessors

Intel revolutionises computing by releasing the first commercial microprocessors, making computers smaller and faster.

**1974**

### COBOL payroll launches

### Home computing

Pre-assembled computers such as the Apple II begin hitting the market, paving the way for home computing.

**1979**

### Oracle's first SQL

Oracle offers the first commercial SQL relational database management system.

**1981**

### MS-DOS is released

MS-DOS, the first Microsoft operating system, is released on the IBM personal computer.

**1981**

### Datacom introduces User-11 to New Zealand

Datacom introduces the first 4GL to the market. The software development business flourishes.



**1983**

### DEC home PCs

DEC responds to the IBM PC by releasing three of its own home computers.

**1983**

### Microsoft launches Windows 1.0

**1983**

### Datacom brings Oracle database technology to New Zealand

Datacom introduces the technology to the NZ Dairy Company – now Fonterra.



**1984**

### CBL becomes Datacom

**1989**

### The internet in New Zealand

A cable is built that connects the University of Waikato to the world. Actrix, the first ISP, launches and offers dial-up services to New Zealanders.

**1989**

### Merger with CCL

Datacom merges with CCL computing services company and adds payroll and facilities management divisions.

**1989**

### Datacom founder becomes shareholder

One of Datacom's founders, John Holdsworth, becomes the company's majority shareholder and chairman of the board.



John Holdsworth, majority shareholder



Eddie Cornish, CCL Founder

**1989**

### Frank Stephenson becomes CEO

Datacom director of nine years, Frank Stephenson, is appointed CEO.

**1991**

### First large outsourcing contract

Datacom signs its first large outsourcing contract in Auckland with Telecom Directories.

**1992**

### Datacom Wellington absorbs NZ Post's IT department

This is Datacom's first large outsourcing deal in Wellington and boosts staff numbers by 90.

**1994**

### Datacom opens its first office in Australia

Opening in Sydney expands NZ-based services to Microsoft Australia.

**1996**

### Expansion into Asia

Datacom builds contact centres in Malaysia, Philippines, Singapore, Indonesia and Thailand.

**1997**

### Datacom's first managed services contract in Australia

The contract is signed with P&O Services, with a large part of service delivered from New Zealand.

**2000s**

### Personal computing

The widespread availability of personal computers and broadband internet means cloud computing begins to gain in popularity.

**2000**

### Cloud payroll roll out

Datacom launches Netpay, its first cloud payroll product in New Zealand.

**2000**

### Datacom opens in Melbourne

Datacom operates out of a small shared office in Melbourne.

**2002**

### Asia operations transformed

Michael Browne consolidates Datacom Asia into Malaysia.

**2003**

### Acquisition of Connect Interactive Business Systems

The acquisition merges the contact centre businesses and creates the process division now known as Datacom Connect.

**2004**

### Gold Coast business begins

Datacom acquires a business on the Gold Coast and begins operating in the area.

**2005**

### Datacom acquires NetOptions

Through the acquisition of Brisbane service provider NetOptions, Datacom becomes firmly established in Queensland.

**2006**

### Datacom expands into South Australia



Kapua data centre which opened in Hamilton in 2013

**2007**

### CEO Frank Stephenson passes away

New Zealand CEO Frank Stephenson, who ran and grew Datacom New Zealand for 18 years, passes away.

**2007**

### Datacom expands into Western Australia

Datacom expands into Western Australia and acquires a third data centre in Sydney, through Hansen Professional Services, and a company called Relate to extend application and web capability.

**2007**

### Apple launches the first iPhone

The launch begins the era of the smartphone, which quickly becomes one of the biggest product categories in consumer technology. Later, Apple launches the first iPad and popularises tablet computing.

**2007**

### Expansion into Townsville

With the acquisition of Agire, Datacom expands into Townsville, Northern Queensland.

**2008**

### Canberra, ACT, office opens

**2009**

### Expansion into the Philippines

**2009**

### Orbit data centre opens in Auckland



Prime Minister John Key at Orbit data centre opening

**2010**

### Michael Browne's contribution to Datacom

Michael Browne, with Datacom since 1992, becomes Datacom's Group CEO. Browne passed away later that year.

**2010**

### Jonathan Ladd appointed group CEO

Jonathan Ladd had been a director on the Datacom Group Board for four years and continues to be today.



Jonathan Ladd, Group CEO

**2010**

### Perth data centre opens

**2010**

### Christchurch data centre opens

Christchurch data centre opens a week before the big September quake and stays open throughout the thousands of aftershocks that follow.

**2011**

### Exponential growth

Datacom sees employee numbers hit more than 4000 across the group.

**2011**

### Datacom VMware Cloud launches

**2011**

### Technology centre opens in Queensland

**2012**

### New Zealand Post sells 35% stake in Datacom to New Zealand Superannuation Fund

The New Zealand Superannuation Fund invests globally to help pre-fund New Zealanders' superannuation entitlements. The fund is managed by a Crown entity.

**2012**

### Datacom acquires Victoria business

Datacom acquires a specialist human capital management and SAP consulting business in Victoria, which enhances our enterprise people, payroll and talent management portfolio in the region.

**2013**

### John Holdsworth steps down from board

John Holdsworth relinquishes chairmanship and the Holdsworth's family remains the majority Datacom shareholder.

**2013**

### Kapua data centre opens

The centre in Hamilton opens and the first halls are quickly taken up.

**2013**

### Asia contact centre business sold

Datacom sells its Asia contact centres, but continues to service the region with higher-level IT services.

**2013**

### Datacom acquisitions

Datacom acquires Tauranga-based company Origen Technologies, which specialises in creating software for local government. The company also acquires IP and assets from XciteLogic.

**2014**

### Datacom takes a stake in SmartWard

Datacom acquires a 20% stake in health informatics company SmartWard; its software solution is designed to save medical professionals time and increase patient care.

**2014**

### Cobol engine switched off as cloud dominates payroll

**2014**

### Datacom approaches its 50th year